

Bundelkhand Institute of Engineering & Technology, Jhansi

Short Term Tender Notice No. BIET- 1/2017

The tender documents for the **AMC of Campus Wide Networking** Tender can be downloaded from the website, www.bietjhs.ac.in or can be obtained from the store & purchase section. A separate demand draft for the cost of tender documents is required along with tender documents.

Tender opening and submission details are given below-

1. Name of firm / Contactor with contact number

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2. Tender cost (Non refundable) is Rs. 1150/-

3. Tender submission is up to 28.03.2017 at 2:00 PM

4. Tender opening on 28.03.2017 at 2:30 P.M.

5. EMD Fixed amount Rs. 10,000/-

6. Opening place of tender is conference room, administrative block BIET Jhansi.

Signature & Seal of Tenderer

Annual Maintenance Contract

Terms and conditions for the A.M.C. of Local Area Networking including active and passives components.

Eligibility Criteria:

1. The bidder should be an experienced System Integrator having at least 3 years experience in implementation and Maintenance of Similar Campus Wide Networks. Enclose the relevant proof for the Bidder's Experience in this field.
2. The bidder should be an ISO9000 certified vendor for Networking and related System Integration services. Enclose the valid ISO certificate. Should have turn over not less than 50 lacs in the last three financial years. Attach proof.
3. Bidder should be maintaining at least 3 similar large Campus Wide Networks of minimum 500 Nodes in Educational Segment like Colleges & Universities in the country with its Resident Engineers posted at these sites. A list of such sites along with the name of the Resident Engineer & their contact numbers along with the customer name & contact no. should be provided with the Bid.
4. These 3 Educational Institutes, should have Chassis Based Modular Switches being maintained by the bidder. Enclose the relevant proof for these sites.
5. Bidder should be able to provide satisfactory maintenance services for campus wide Network. In order to confirm to this, Bidder should have been awarded at least Two AMC contract/Work Order from any Government Organization for the same site continuously for 3 years. Enclose the copies of such AMC Contracts/ Work orders for 3 years in a row.
6. Bidder should have their support office and the spare stock location in Uttar Pradesh in order to provide the efficient support services. Enclose the details regarding location of support office.
7. Bidder should have trained & certified manpower man power for Cabling & Active Components. Enclose the relevant certificates of the technical & trained manpower.
8. Bidder should be authorized channel partner of OEM Nortel (Avaya)/ Cisco. without which bid will be rejected.

Testimonial and records to be furnished.

Bidder should enclose the following documents duly self certified.

1. Copy of last year balance sheet.
2. List of professionally qualified personnel of the bidder.
3. Copy of Certificate of registration/incorporation of the company.
4. Copy of Income Tax Registration Certificate/PAN, Service Tax.

In the absence of any of the aforesaid documents, the bids may **not be accepted** at the discretion of BIET, Jhasi.

SCOPE OF WORK.

1. Key Deliverables / Scope of work:

- 1.1 Provision of minimum one number of qualified service engineer, at BIET, Jhansi for services mentioned hereunder.
- 1.2 Call Management Services
- 1.3 Network Management Services
- 1.4 Prevent and Proactive Maintenance of equipments, including quarterly cleaning of outer parts/covers with appropriate non-corrosive cleaner.

2. Call Management Services

- 2.1 Providing a single point contact
- 2.2 Problem escalation in case of service levels not adhered.

3. LAN Management.

- 3.1 Ensure complete connectivity of the nodes with respective network.
- 3.2 Activity related to trouble shooting of connectivity related problem.
- 3.3 Identifying and troubleshooting physical (I/O box, UTP etc) connectivity problem
- 3.4 Identifying and trouble shooting of defective Switches.
- 3.5 Identifying and trouble shooting of defective OFC connectors (Single and multimode connector), segments etc.

Validity

The contract shall be valid for a period of three year (36 months) from date of award and may be extended each year after the satisfactory performance and the sole discretion of Director, BIET Jhansi. Institute will have exclusive right to terminate the contract by giving one month's notice at any stage.

The company has to give 3 month's advance notice, if they wish to leave the contract before scheduled expiry.

Penalty for failures:

Payment the Bidder will ensure 90 percent uptime. The down- time penalty charges if not rectified within 48 hrs shall be deducted @ Rs.50 per day of the due payment till the fault gets rectified.(Any equipment send for repair is not included in this penalty clause)

Payment Terms:

The comprehensive maintenance charges shall be payable to the service provider.

1. The comprehensive maintenance charges shall be payable to the service provider in four equal quarterly.
- 2 Any increase of taxes, duties or prices of components, etc. will not affect the AMC rates during the entire period of AMC.
- 3 Who will be awarded AMC have to deposit 3% performance security of the AMC total amount. Security money will only be accepted through DD or Bank Guarantee in favor of Director, BIET, Jhansi.

Note : Any dispute regarding AMC between firm and institute will come under the Jhansi Judicial Territory.

BIET JHANSI

S.No.	Item Description	Qty	Unit Price	Service Tax	Total Price
1.	Access Switch (Nortel BayStack 425-24T 10/100/1000) & Cisco	26			
2	1000 Base LX GBIC/Mini -GBIC/SFP for the Access Switch	22			
3	Media convertor	06			
4	Wireless Access point with respective Security Switch	08			
5.	TP-LINK (Advanced Wireless N Router/ TL-WDR4300)& D-link	18			
6.	Server Computer preloaded with Linux With Media (32 Users License) (Linux Server, Make HP ProLiant ML350)	01			
7	Passive Items UTP CAT-6 CABLING COMPONENTS (a) CAT 6 UTP 24port jack panel (30) (b)CAT 6 UTP Patch Cord 3ft (500) (c) CAT 6 UTP Cable (d) CAT 6 information Outlet with Surface Mount Box (500) FIBER COMPONENTS (a) 6 core Outdoor Armored Single Mode 9 micron Fiber Optics Cable				

	<p>(i) Control room to saket hostel</p> <p>(ii) Saket hostel to panchwati hostel</p> <p>(iii) Panchwati hostel to Dr. apj hostel</p> <p>(iv) Control room to vindrawan hostel</p> <p>(v) Vindrawan hostel to jai bhara hostel</p> <p>(vi) Control room to yashodhara hostel</p> <p>(vii) Yashodhara hostel to type-3</p> <p>(viii) Type-3 to type-1</p> <p>(ix) Control room to camp office</p> <p>(x) Camp office to black A1</p> <p>(xi) Black A1 to black A2</p> <p>(xii) Black A2 to Black B2</p> <p>(xiii) Black B2 to Black B3</p> <p>(xiv) Black B3 to Black C1</p> <p>(xv) Black C1 to Black C2</p> <p>(xvi) Control Room to Sac Lab</p> <p>(xvii) Control room to Computer Sc. Lab</p> <p>(xviii) Computer Sc. Lab to ME Deptt.</p> <p>(xix) Control room to EC Deptt.</p> <p>(b) 24 port Rack mount LIU loaded With SM Couplers (2)</p> <p>(c) 12 port Rack mount LIU loaded With SM Couplers (17)</p> <p>(d) SC Connectors for SM (216)</p> <p>(e) SC/ST/MTRJ Duplex Fibre patch Cord SM (30)</p> <p>RACKES & Other Components</p> <p>(a) 15 U Rack (21)</p> <p>(b) 27 U Rack (03)</p> <p>(c) 42 U Rack (01)</p> <p>(d) 9 U Rack (05)</p>				
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Note : Bidder is advised to see the setup of BIET Campus network before quoting the AMC Prices & Bidder must keep the provision of one resident qualified service engineer, at BIET, Jhansi for the AMC purpose.

Submission of the Tender:

1. Sealed tenders in along with earnest money amounting to the value mentioned with each item in the tender document in form of demand draft only. The tenders should reach to undersigned latest by 28 March up to 2: 00 P. M.
2. Tenders should be submitted either in person or by post in sealed envelopes on which the name of department, item quoted; tender number and date along with name and address of the firm will be written.
3. Tender cost (non refundable) (ii) Earnest Money (iii) Proof of PAN and TIN registration document (iv) Standing of the firm (v) Major supplies executed in recent past (vi) Authorized dealer certificate from OEM & Commercial terms and conditions. The rates must be quoted in both figures and words. Any overwriting and/or cutting must be duly attested failing which tenders are likely to be rejected.
4. **Tender Cost and Earnest money** amounting to the **value given in the tender document for each Lab** should also be submitted with the tender in the form of separate Demand Drafts drawn in favour of Director, BIET, Jhansi.
5. Earnest money and Cost of Tender in the form of Bank Drafts must be placed in a separate sealed envelope by writing "**Earnest Money**" on top of the envelope.
6. All the envelopes as above must be kept and sealed in a big envelop. The name of items quoted, enquiry/tender no and the opening date should invariably be mentioned on the top of big envelope.
7. Sealed tenders should be sent to Director, Bundelkhand Institute of Engineering and Technology (BIET) Campus, Kanpur Road, Jhansi -284128 latest by 28 March at 2: 00 P.M. . The sealed tenders may be dropped in the box kept at Store and Purchase section at BIET, Jhansi.

Terms and Conditions for Submission of Tenders

1. Firms will have to attach the list of customers to whom they have supplied similar items in previous year along with performance reports. Total turnover of the firm must be atleast 50 Lacs per year in the last three years consecutive years. A certificate to these effects should be issued from the sales tax department.
2. The descriptive and illustrative literature of the quoted item in original must accompany with the tender.
3. Tenders received after the closing date and stipulated time shall not be considered and the institute shall not be responsible for any postal delay.
4. Tender should be valid atleast for a period of 04 months. (04 Months from opening date of tender).
5. Our terms of payments are strictly after receipt of material and check at our institute regarding the quality and working experience.
6. The rates should be quoted FOR store, Bundelkhand Institute of Engineering and Technology (BIET) Campus, Kanpur Road, Jhansi -284128. Inclusive of all taxes/excise duty/fright/package/forwarding expenses/insurance etc.
7. Firm shall be solely responsible for defective supplies and losses caused to institute on account of defective supply.
8. Tenders brought personally should be dropped into tender box.
9. Suppliers must be registered with sales tax department and they should state registration no.
10. Quantity of items may increase or decrease or may be cancelled upto any extent.
11. No sales tax form "C" or "D" etc for concessional rate shall be provided by the institute.

12. All tender must be accompanied by EMD as mentioned in the tender document in the form of Demand Draft drawn in favour of Director, Bundelkhand Institute of Engineering and Technology (BIET) Jhansi.
13. Tenders deviating from above terms and conditions shall be rejected straight way without assigning any reason thereof.
14. EMD will be forfeited if the equipment's are not supplied in given time.
15. If required, the firms have to supply the sample of the items.
16. If certain equipment/material needs to be checked/tested at site of the firm, all expenditure (including TA/DA) of our expert members shall be borne by the firm concerned.
17. Penalty : The firm, which is not able to supply the equipment's/materials mentioned in purchase order by the due date , shall be liable to pay a penalty equal to 0.10 % of the value of purchase order per day. However this can be waived of by the Director under special circumstances.
18. **Payment:** - The comprehensive maintenance charges shall be payable to the service provider in four equal quarterly.
19. Director has every right to extend the due date if so required but all the tenders will be opened together.
20. Deduction of TDS (Income Tax & VAT) as per Govt. Rules.
21. The firm must provide original Guarantee/Warrantee card as issued by the manufacturer, as the case may be.
22. The Director BIET, Jhansi may reject any or all quotations/tenders without assigning any reasons.
23. All disputes subject to Jhansi Jurisdiction only.

For BIET, Jhansi